





# How to Subscribe to TerraStar Service Notifications







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### Background

TerraStar has an RSS Feed service for disseminating notifications for TerraStar services. A user can subscribe to the RSS Feed in multiple ways to receive the real-time updates on TerraStar service outages.

## What is an RSS Feed

RSS or "Rich Site Summary" feeds provide frequently updated content published via a website. When you subscribe, your browser automatically checks the website and downloads new content so you can see what is new since you last visited the feed.

To learn more about RSS feeds, please Click Here.

## Where to find the TerraStar Service Notifications RSS Feed

1. Using an internet browser (e.g. Edge, Chrome, Firefox), visit <u>http://www.terrastar.net/</u> and click on **Service Notifications** in the top menu. The RSS Feed link is then located on the right of the page.



Figure 1: TerraStar website RSS feed location

2. The TerraStar Service Notification RSS Feed is also linked within the <u>TerraStar Correction Services</u> <u>support page</u>.





#### How to subscribe to the TerraStar Service Notifications RSS Feed

There are multiple ways to obtain the real-time information via an RSS feed. The following sections summarize two of the most commonly used methods:

- 1. Receive notifications via internet browser: In this application note, Microsoft Edge and Chrome are shown.
- 2. Receive notifications via Microsoft Outlook.

#### **Microsoft Edge**

The following steps are based on Microsoft Edge Version 99.0.1150.30:

- 1. Download an RSS Reader or RSS Extension for Microsoft Edge. In this example, RSS Feed Reader from *feeder* is used.
  - a. Search **RSS** in the Edge Web Store: https://microsoftedge.microsoft.com/addons/search/rss
  - b. Select RSS Feed Reader from feeder: <u>https://microsoftedge.microsoft.com/addons/detail/feeder-rss-feed-reader/ilkhefogiiibhgblliimeleiiiijbkji</u>
  - c. Click Get and confirm by clicking Add extension in the pop-up.



Figure 3: Add feeder extension to Microsoft Edge





d. feeder will open a new window and can be used without an account by pressing **Skip signup**.

	Get started
$\bigcirc$	lt's easy as 1, 2, 3
Thank you for	G Sign up with Google
installing Feeder	or with email
Over 500 000 users enjoy Feeder.	E-mail
We hope you will too.	Password
/Erik, Johan & Mattias	Create account
	By signing up I agree to the Terms of Service

Figure 4: Microsoft Edge feeder sign up

e. Continue through the steps to set up *feeder* until the settings are completed and the following screen is reached:

ft Home	feeder	Edit feeds	Add feed
Dashboard			Q. Discover ⊕ Website ¥ Twitter 🏔 Team library 🖾 Newsletters
Team	<ul> <li>Unread</li> <li>Starred</li> </ul>		Search
Rules			Feed URL or website Search
<b>C</b> Settings			
<b>Q</b> Account			Top feeds BBC News - Home Follow Lifehacker
(+)			Teeds.bbc.co.uk Itehacker.com
Add feed		Figure 5: Mic	crosoft Edge feeder home screen

2. Visit <u>https://www.terrastar.net/service-feed/rss</u>.





**HEXAGON** 

3. A pop up will automatically appear from the *feeder* RSS Feed Edge Extension as shown in the image below. Click **Subscribe**.



Figure 6: Microsoft Edge TerraStar feed subscribe

4. The Updates will appear up here! pop up will then appear.

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Figure 7: Microsoft Edge TerraStar feed subscribed





5. By pressing the icon circled in the last step, the following menu will appear. Clicking on the circled icon below will show any unread RSS feed updates:



Figure 8: Microsoft Edge TerraStar feed updates



Figure 9: Microsoft Edge TerraStar feed unread posts





#### **Google Chrome**

The following steps are based on Google Chrome Version 75.0.3770.90:

- 1. Download an RSS Reader or RSS Extension for Google Chrome. In this example, RSS Feed Reader from *feeder* is used.
  - a. Search **RSS** in the Chrome Web Store: https://chrome.google.com/webstore/search/rss%20?hl=en
  - b. Select **RSS Feed Reader** from *feeder*: <u>https://chrome.google.com/webstore/detail/rss-feed-reader/pnjaodmkngahhkoihejjehlcdlnohgmp?hl=en</u>
  - c. Click Add to Chrome and confirm by clicking Add extension in the pop-up.

norme web store	Signin Add "RSS Feed Reader"?	×
Home > Extensions > RSS Feed Reader  RSS Feed Reader  Ortered by: feeder.co  ★★★★: 6.662 News & Weather   \$ 607,011 users	It can:	you visit
Cverview Reviews Support Related Figure 10: Google Chrome feeder RSS feed on web store	Add extension t	

d. *feeder* will open a new window and can be used without an account by pressing **Continue without account**.



Figure 12: Google Chrome feeder sign up





e. Continue through the steps to set up *feeder* until the settings are complete and the following screen is reached:



Figure 13: Google Chrome feeder home screen

- 2. Visit https://www.terrastar.net/service-feed/rss.
- 3. A pop up will automatically appear from the *feeder* RSS Feed Chrome Extension as shown in the image below. Click **Subscribe**.



Figure 14: Google Chrome TerraStar feed subscribe





4. The **Updates will appear up here!** pop up will then appear.

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				310rg/20	Updates will appear up here!
		Get notif	fied when www.terrastar.net updates	<b>x</b> 1000	
		Subscribe I	This is a feed to see whenever something new appears	n eC cella	
		About this feed			
		Title	TerraStar Service Notific		
		Link	https://www.terrastar.net/service-fe		
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5. By pressing the icon circled in the last step, the following menu will appear. Clicking on the circled icon below will show any unread RSS feed updates:

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		1			
	Title	TerraSt	ar Service Notifications		
	Link	https://www.terras	tar.net/service-feed/rss		
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Figure 16: Google Chrome TerraStar feed updates







Figure 17: Google Chrome TerraStar feed unread posts





#### **Microsoft Outlook**

The steps described below will add the TerraStar RSS feed to Microsoft Outlook.

- 1. Copy the RSS feed ("Service Notification Feed") link from the TerraStar homepage using one of these options:
  - Visit <u>https://terrastar.net/service-notifications</u> and right-click on the **Service Notification Feed** link then **Copy link address**, as shown in the image below.
  - Or, copy this link: <u>https://www.terrastar.net/service-feed/rss</u>.



Figure 18: TerraStar website copy RSS link

- 2. In Microsoft Outlook, find the RSS Subscriptions folder as shown on the right.
- 3. Right-click on **RSS Subscriptions** and click on **Add a New RSS Feed**.



Figure 19: Microsoft Outlook add new feed





4. Paste the TerraStar RSS feed link in the New RSS Feed dialog box.



Figure 20: Microsoft Outlook TerraStar feed link

- 5. Click Add to open the Add this Feed to Outlook? window.
- 6. Click Advanced to show options available to customize (content, Outlook folder location, etc.).



Figure 21: Microsoft Outlook TerraStar feed options

- 7. Update the options as necessary and click **OK** to close the window.
- 8. Click **Yes** in **Add this Feed to Outlook?** to add the "TerraStar Service Notifications" folderwithin the RSS Subscriptions folder.

Micro	soft Outlook	;
	Add this RSS Feed to Outlook? You should only add subscriptions from sources you know and trust https://www.terrastar.net/service-feed/rss To configure this RSS Feed, click Advanced.	t.
	Advanced Yes No	

Figure 22: Microsoft Outlook TerraStar feed confirm

Conversation History
Junk Email [1]
Outbox
RSS Subscriptions
TerraStar Service Notifications 20
Search Folders

Figure 23: Microsoft Outlook TerraStar feed notifications





9. Once configured, Outlook synchronizes with the TerraStar website for RSS feed content updates and downloads the notification messages within the RSS Subscriptions folder.

99 ÷					TerraStar Serv	rice Notifications -
File Home	Send / Receiv	e Folde	r View Help	Q Tell me what you want to do		
New New Email Items •	Meet Schedule Now Meeting -	🖸 Ignore		Reply Reply Forward All Toward		- L
New	WebEx		Delete	Respond	Quick Steps	5
▲ Favorites		<	Search TerraStar Servi	ce Notifications		Q Current Fold
Inbox			Scaren renastar servi			/ current ron
Sent Items			TerraStar Servic	e Notifications		By Date 🗸
Deleted Items 3			▲ Last Week			
▲ RSS Subscription	15		TerraStar Servic	e Notifications		
TerraStar Serv	vice Notifications 1	9		ce: TECs 11th June 2019 e of the PRODUCTION TerraStar eCommerce	System (TeCS) on Tuesday 11th June 2019	Tue 6/11
Drafts [2]		L	▲ Last Month		System (recs) on recsuay fitth Julie 2019	

Figure 24: Microsoft Outlook TerraStar feed notification message





## Support

To help answer questions and/or diagnose any technical issues that may occur, the <u>NovAtel Support website</u> is a first resource.

Remaining questions or issues, including requests for test subscriptions or activation resends, can be directed to <u>NovAtel Support</u>.

Before contacting Support, it is helpful to collect data from the receiver to help investigate and diagnose any performance-related issues. In those cases, collect the following list of logs (the LOG command with the recommended trigger and data rate is included):

LOG VERSIONA ONCE LOG RXSTATUSA ONCHANGED LOG RAWEPHEMB ONCHANGED LOG ALMANACB ONCHANGED LOG IONUTCB ONCHANGED LOG GLORAWEPHEMB ONCHANGED LOG GLORAWALMB ONCHANGED LOG GLOCLOCKB ONCHANGED LOG RANGEB ONTIME 1 LOG BESTPOSB ONTIME 1 LOG RXCONFIGA ONCE LOG LBANDTRACKSTATB ONTIME 1

The data described above can be collected using the NovAtel Application Suite.

#### Documentation

- Information on how to configure your receiver to receive TerraStar corrections can be found within the <u>APN-087 TerraStar on OEM7</u> application note.
- For any questions on logs and command, please visit the <u>OEM7 Documentation Portal</u>.

## Contact Hexagon | NovAtel

support.novatel@hexagon.com 1-800-NOVATEL (U.S. and Canada) or 1-403-295-4900 For more contact information, please visit novatel.com/contact-us

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