How to Subscribe to TerraStar Service Notifications
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Background
TerraStar has an "RSS Feed" service for disseminating notifications for TerraStar services. A user can subscribe to the "RSS Feed" in multiple ways to receive the real-time updates on TerraStar service outages.

What is an RSS Feed?
RSS or “Rich Site Summary” feeds provide frequently updated content published via a website. When you subscribe, your browser automatically checks the website and downloads new content so you can see what is new since you last visited the feed.

To learn more about RSS feeds, please Click Here

Where to find the TerraStar Service Notifications RSS Feed
1. Visit http://www.terrastar.net/ in an internet browser (i.e. Internet Explorer, Chrome, Firefox). The TerraStar RSS Feed link is located on the bottom of the homepage, as shown by “Service Notification Feed” in the figure below.

2. The TerraStar Service Notification RSS Feed will also be linked on the NovAtel CORRECT with PPP support page.
How to subscribe to TerraStar Service Notifications RSS Feed

There are multiple ways to obtain the real-time information via an RSS feed. The following sections summarize two of the methods most commonly used:

1. Receive notifications via internet browser: In this application note, Microsoft Explorer and Chrome are shown

2. Receive notifications via Microsoft Outlook
Microsoft Internet Explorer 11

The following steps are based on Microsoft Internet Explorer 11, which has built-in functionality for RSS feed notifications. For other browsers, please see the section on Google Chrome.

1. Visit https://www.terrastar.net/service-feed/rss
2. Click on “Subscribe to this feed” to bookmark the feed.
3. If desired, update the “RSS Feed Name” (default is “TerraStar Service Notifications”).
4. Select a specific folder to have the RSS feed messages stored, as needed.
5. Click “Subscribe” to add the feed.
6. After successfully completing the previous step, a notification will be displayed as shown below.

7. To verify the feed, click "View my feeds".

8. Clicking "View my feeds" will show the feed name on the left and the notification messages on the right, as shown in the figure below.
9. To access the RSS Feed within the browser, click the "Favorites, Feeds and History Button" as shown below:

![RSS Feed](https://www.terraservice.net/service-feed/rss)

**TerraStar Service Notifications**

**Planned Maintenance: TECs 11th June 2019**

Tuesday, June 11, 2019, 12:00:00 AM

There will be outage of the PRODUCTION TerraStar eCommerce System (TeCS) on Tuesday 11th June 2019 from 7am UTC to allow essential maintenance to take place.

It is anticipated that this maintenance will lead to a period of 2 hours.

10. Clicking the "TerraStar Service Notifications" RSS feed shows the messages and latest update as shown below:

![RSS Feed](https://www.terraservice.net/service-feed/rss)

**TerraStar Service Notifications**

**Planned Maintenance: TECs 11th June 2019**

Tuesday, June 11, 2019, 12:00:00 AM

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It is anticipated that this maintenance will lead to a period of 2 hours.

A further message will be posted upon the completion of maintenance.

**All TERRASTAR USERS: 98W SERVICE DEGRADATION NOTICE.**

Tuesday, May 21, 2019, 12:00:00 AM

All TERRASTAR USERS: 98W SERVICE DEGRADATION NOTICE.
Google Chrome

The following steps are based on Google Chrome Version 75.0.3770.90:

1. Download an RSS Reader or RSS Extension for Google Chrome. In this example, RSS Feed Reader from feeder is used.
   a. Search “RSS” in the Chrome Web Store: https://chrome.google.com/webstore/search/rss%20?hl=en
   b. Select “RSS Feed Reader” from feeder: https://chrome.google.com/webstore/detail/rss-feed-reader/pnjaodmkngahhkoiehjehlcldnogmp?hl=en
   c. Click “Add to Chrome” and confirm by clicking “Add extension” in the pop-up.
d. *feeder* will open a new window and can be used without an account by pressing “Continue without account”

![feeder screenshot](image1)

e. Continue through the steps to set up *feeder* until the settings are completed, and this screen is reached:

![feeder screenshot](image2)
2. Visit [https://www.terrastar.net/service-feed/rss](https://www.terrastar.net/service-feed/rss)

3. A pop up will automatically appear from the feeder RSS Feed Chrome Extension as shown in the below figure. Click “Subscribe”:

![Feeder RSS Feed Chrome Extension Figure]

4. The “Updates will appear up here!” pop up will appear.
5. By pressing the icon circled in the last step, the following menu will appear and clicking on the circled icon below will show any unread RSS feed updates:
Microsoft Outlook

The steps described below will add the TerraStar RSS feed to Microsoft Outlook.

1. Copy the RSS feed ("Service Notification Feed") link from the TerraStar homepage using one of these options:
   - Visit [http://www.terrastar.net/](http://www.terrastar.net/) and right-click on the "Service Notification Feed" link then "Copy link address", as shown in the figure below.
   - Or, copy this link: [https://www.terrastar.net/service-feed/rss](https://www.terrastar.net/service-feed/rss)
2. In Microsoft Outlook, find the RSS Subscriptions folder as shown below.

3. Right-click on "RSS Subscriptions" and click on "Add a New RSS Feed".

4. Paste the TerraStar RSS feed link in the "New RSS Feed" dialog box.

5. Click "Add" to open the "Add this Feed to Outlook?" window.
6. Click "Advanced" to show options available to customize (content, Outlook folder location, etc).

![Advanced options in Microsoft Outlook]

7. Update the options as necessary and click “OK” to close the window.

8. Click "Yes" in "Add this Feed to Outlook?" to add the "TerraStar Service Notifications" folder within the RSS Subscriptions folder.

![Yes button highlighted in Microsoft Outlook]

9. Once configured, Outlook synchronizes with the TerraStar website for RSS feed content updates and downloads the notification messages within the RSS Subscriptions folder.

![RSS Subscriptions folder in Outlook]

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