

Leica Geosystems Release Notes

Product Leica Cyclone ENTERPRISE 2021.0.1
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Contents

What's New	2
Support for Deployment on Microsoft Azure	2
Bug Fixes	2
Leica Cyclone ENTERPRISE 2021.0.1 Compatibility and Upgrades	2
Upgrading to Cyclone ENTERPRISE 2021.0.1 from Cyclone ENTERPRISE 2021.0.0	2
Upgrading to Cyclone ENTERPRISE 2021.0.1 from JetStream Enterprise 2020.1. or earlier	2
Compatibility with Leica Reality Capture software products	3
Compatibility for Project File Imports.....	3
Known Issues	4
Unexpected Scroll Wheel Behavior	4
Cyclone REGISTER 360 Publishing Error	4
Untranslated Phrases	4
Cyclone PUBLISHER license not listed in Project Info panel	4
Unable to download published files	5
Self-deletion of users.....	5
Incorrect Markups shown on a Snapshot during rapid transition	5
Root User's default credentials are not working on first login	5
Licensing	5

What's New

This is a minor release to support bug fixes and additional deployment scenarios of Cyclone ENTERPRISE. Please refer to the Licensing section for information about CCP requirements.

Support for Deployment on Microsoft Azure

Leica Cyclone ENTERPRISE now supports installation and deployment on Microsoft Azure. Please see the Quick Start Guide or in-product Help for more information about server requirements and specifications to ensure your Azure instance meets your scalability needs.

Amazon AWS was already supported with the version 2021.0 release.

Bug Fixes

- Fixed an issue when opening a project in TruView LIVE in any browser on iOS 14.6 prevented the SiteMap from loading.
- Fixed a UI issue when editing a Group's Access Permissions where it sometimes appeared to revoke the Root User's permission.
- Fixed an issue where imports intermittently failed or hanged.

Leica Cyclone ENTERPRISE 2021.0.1 Compatibility and Upgrades

Upgrading to Cyclone ENTERPRISE 2021.0.1 from Cyclone ENTERPRISE 2021.0.0

You must have Administrator-level privileges on your system to correctly install Leica Cyclone ENTERPRISE software.

Run the new Cyclone ENTERPRISE installer and follow the directions to upgrade to version 2021.0.1 to proceed with the installation.

Upgrading to Cyclone ENTERPRISE 2021.0.1 from JetStream Enterprise 2020.1. or earlier

Cyclone ENTERPRISE project data is compatible with JetStream Enterprise projects. If you are upgrading from JetStream Enterprise to Cyclone ENTERPRISE, Cyclone ENTERPRISE will be able to detect the existing JetStream Enterprise projects within your database.

However, you cannot run the 'upgrade' function in the Cyclone ENTERPRISE installer to upgrade JetStream Enterprise to Cyclone ENTERPRISE. You must first uninstall JetStream Enterprise (this will *not* remove or delete your project data). Once JetStream Enterprise is uninstalled, run the Cyclone ENTERPRISE installer as a new installation. During installation, Cyclone ENTERPRISE will intelligently and automatically detect your former JetStream Enterprise projects and prepare the data for use within Cyclone ENTERPRISE.

After installation is complete, login to Cyclone ENTERPRISE, navigate to **Administration | Server | Storage Locations**, and Reconnect the identified JetStream Enterprise storage locations to add the projects to Cyclone ENTERPRISE.

Please see the Quick Start Guide or in-product Help for more details on Reconnecting and post-Reconnection best practices. Or, if you have projects in JetStream Enterprise, but wish to move them to a new location as part of your upgrade.

Compatibility with Leica Reality Capture software products

	Cyclone CORE	Cyclone REGISTER 360 (including BLK Edition)	CloudWorx (All Modules)	TruView (formerly JetStream Viewer)	TruView LIVE	Rithm powered by JetStream
Publish to Cyclone ENTERPRISE	2021.0 and higher	2021.0 and higher	n/a	n/a	n/a	n/a
Open Cyclone ENTERPRISE Projects	n/a	n/a	2021.0 and higher	2021.0 and higher	2021.0 and higher	2021.0 and higher
Add Models	n/a	n/a	n/a	2021.0 and higher	n/a	n/a
Edit Models	n/a	n/a	n/a	2021.0 and higher	2021.0 and higher	n/a
Add GeoTags	*	*	2021.0 and higher	n/a	n/a	n/a
Edit GeoTags	n/a	n/a	2021.0 and higher	2021.0 and higher	2021.0 and higher	n/a
Add/Edit Snapshots	n/a	n/a	2021.0 and higher	2021.0 and higher	2021.0 and higher	n/a
Access and Download Assets	n/a	n/a	2021.0 and higher	2021.0 and higher	2021.0 and higher	n/a

* GeoTags can be added from Cyclone CORE and Cyclone REGISTER 360 prior to publishing to Cyclone ENTERPRISE.

Compatibility for Project File Imports

Version	LGS file (published from a product of version)	Cyclone ENTERPRISE 2021.0 or newer
	1.4.1	N/A
1.5.1		•
1.6.0		•
1.6.2		•
2020		•
2020.1		•
2021		•
Version	JSA file (published from a product of version)	Cyclone ENTERPRISE 2021.0 or newer
	1.4.1	•
	1.5.1	•
	1.6.0	•
	1.6.2	•
	2020	•
	2020.1	•

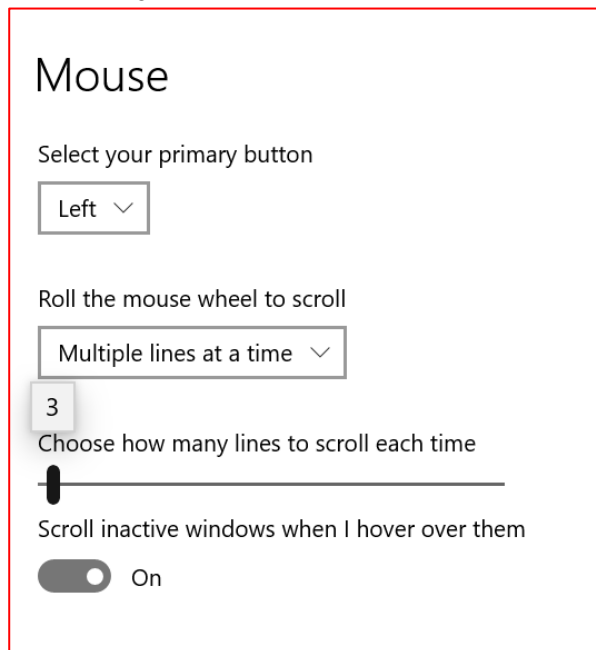
Known Issues

Unexpected Scroll Wheel Behavior

Users may experience a non-responsive zoom wheel or unexpected zooming behavior within TruView and/or TruView LIVE unless their scroll speed is set to 3 (note: this applies to PC users only and presents itself in both TruView and TruView LIVE).

To change the scroll speed:

- Press the Windows key. Type 'mouse settings'.
- The mouse setting dialog is shown.
- Choose 'Multiple lines at a time'.
- Slide the horizontal scroll bar to 3.



Cyclone REGISTER 360 Publishing Error

When publishing to Cyclone ENTERPRISE fails the error message "Cyclone ENTERPRISE Publish Results: failed" could mean that:

- The sever has low disk space
- The network drive is disconnected

Untranslated Phrases

Some phrases may not be available in your language. In this case, they will appear in English. Untranslated phrases will be addressed in the next release.

Cyclone PUBLISHER license not listed in Project Info panel

When a project is published with a Cyclone PUBLISHER license the Publishing License field in the Project Info panel will be blank.

Unable to download published files

If a person with access to the Windows Server deletes a published LGS file from the 'export' folder, that file will remain listed on the published projects page though the file no longer exists. This will result in an error stating "No Such file or directory".

Self-deletion of users

Users may inadvertently delete themselves during active sessions though they receive an error saying it is not possible.

Incorrect Markups shown on a Snapshot during rapid transition

When switching rapidly between many Snapshots, the Markups may lag resulting in Markups from one Snapshot being transposed on another. If this happens, simply, select the desired Snapshot again to re-load its Markups.

Root User's default credentials are not working on first login

The default root password is a temporary password, which is created during installation or user password reset. This temporary password only lasts for 2 days from initial server initialization, and then expires. For example, if the user installs Cyclone ENTERPRISE but doesn't login for more than two days, and then tries to login for the first time the temporary password doesn't work.

Use the root user password reset utility included with installation.

1. Access the Windows instance Cyclone ENTERPRISE is installed on as an Admin-level user.
2. Navigate to the Cyclone ENTERPRISE installation directory: C:\Program Files\Leica Geosystems\Cyclone ENTERPRISE
3. Run ResetPassword.exe from this folder
4. Login again with the default root username and password.

This reset is also valid for 48 hours! Login to reset the password permanently before the 48-hour period expires, or you will need to run the utility again.

Missing 3D and/or Pano Image data

In some situations, a user may open a Project in TruView LIVE and find the SiteMap visible but upon minimizing the SiteMap, no 3D or Pano Image data will be visible. There are two likely reasons for this:

- Outdated display driver
- Windows is a non-Server OS

Please reference the Troubleshooting section of the help documentation for complete remediation steps.

Licensing

Users with valid CCP or CCP valid as late as 22 February, 2021 can run this new version with no new license required.